



JOB POSTING: Property & Casualty Product Support Analyst Drive Your Career Forward!

Join the NLC Insurance Team!

Are you a goal oriented, proactive individual with skills or experience as a Product Analyst looking to accelerate your career in the P & C Insurance industry? NLC Insurance Companies is searching for a dedicated **Product Analyst** to join and support our dynamic **Product team** in Norwich, CT.

About NLC Insurance:

For nearly two centuries, NLC Insurance Companies has been a trusted partner for our customers, offering reliable protection and guidance. We are more than an insurance company; we are a dedicated team committed to excellence and compassionate service. At NLC, we cultivate a collaborative environment that champions employee development and provides a clear path for career growth, especially for those starting or advancing in the insurance sector.

Your Role:

As a Product Support Analyst, you will provide analytical, regulatory, and technical support to our Personal and Commercial lines product teams. This role with hybrid flexibility from our Norwich, CT office, blends data analysis, SERFF filing support and review, business requirements documentation, and system testing to ensure product accuracy, regulatory compliance, and operational efficiency.

What You'll Do:

- Collect, clean, and analyze complex datasets related to P&C policies, claims, risk characteristics, rating variables, and customer behavior to support pricing, underwriting, and product decisions.
- Use statistical tools to identify patterns in loss trends, rate adequacy, and underwriting performance, supporting P&C product development, and portfolio management.
- Collaborate with P&C underwriting and actuarial teams to ensure data accuracy, improve risk assessments, and support ongoing monitoring of book performance.
- Prepare and submit rate, rule, and form filings for P&C lines using SERFF and monitor competitors.
- Work with Product/Actuarial to manage state DOI objections, clarifications, and approvals, ensuring timely responses and compliance with state P&C regulations.
- Maintain filing documentation, exhibits, and status reports across all personal and commercial lines.
- Assist team in regulatory monitoring support or competitor filings analysis as needed.
- Write clear, actionable business and functional requirements for updates to P&C rating engines, underwriting systems, and policy administration systems.



- Partner with IT, actuarial, and product development teams to ensure P&C products and rating plans are accurately configured. Support ongoing data governance, ensuring rating factors, territory definitions, and coverage structures align with regulatory and business rules.
- Conduct user acceptance testing (UAT) for rating changes, product rollouts, compliance-driven updates, and policy processing enhancements.
- Validate P&C rating outputs, eligibility logic, underwriting rules, and form selection across multiple states and lines of business.
- Document defects, track remediation, coordinate fixes with IT, and retest corrections to ensure accuracy and regulatory compliance.

What We're Looking For:

- Bachelor's degree in insurance, Business, Finance, Data Analytics, or related field.
- Strong analytical problem-solving skills and experience with Excel, SQL, or data visualization tools.
- Strong organizational, with detailed written and verbal communication skills required for regulatory responses, requirements authoring, and reporting.
- Ability to manage multiple product filings, system changes, and testing cycles simultaneously.
- Detail oriented team player able to collaborate effectively with underwriting, actuarial, compliance, claims, IT, and product teams.

Why Join NLC Insurance?

- **Career Advancement:** Structured opportunities for growth and development within a stable and reputable company.
- **Expert Mentorship:** Learn from experienced underwriting professionals in a supportive and collaborative setting.
- **Make a Difference:** Provide essential support to our agency partners.
- **Team-Oriented Culture:** Be part of a company that values your contributions, fosters teamwork, and encourages continuous improvement.
- **Comprehensive Benefits:** We offer a competitive salary and benefits package including 401(k) with matching, dental, health, life, and vision insurance, flexible spending account, and paid time off.
- **Hybrid Work Model:** Enjoy the flexibility of working both remotely and in our Norwich office.

Ready to Apply?

Please submit your application employment@nlcinsurance.com

Application Deadline: **Open Until Filled**

Location:

Norwich, CT 06360 (Hybrid work, must be able to commute to Norwich, CT)

NLC Insurance is an Equal Opportunity Employer