

Claims Adjuster, Property

NLC has been in operation for almost 200 years and continues to write and service policies in Connecticut, Rhode Island and Massachusetts. That success is entirely attributed to the dedicated team of insurance professionals working in our Norwich, CT and Hingham, MA offices.

Join a seasoned team of insurance claims professionals as a Field Property Claims Adjuster for Property claims. The Field Property Adjuster manages all aspects of property claims across multi-lines. The claims assigned are based on the adjuster's experience and demonstrated aptitude for handling claims. The Property Field Adjuster will work independently with moderate to close supervision depending on level of experience. This role requires strong critical thinking skills and the ability to make data driven decisions independently.

Essential Job Functions:

- Inspect, investigate, evaluate, and adjust all property claim assignments.
- Coverage analysis, reserving, ITV, appropriate negotiations and settlement of the claims.
- Strong verbal and written communication skills to include denial letters and Reservation of Rights letters.
- Communicate with insured, contractors, mitigation companies, and public adjusters, to obtain related necessary information to determine coverage/damages, facts of loss.
- Subrogation identification and investigation
- Fraud detection
- Maintain Company policy/reputation of fair, prompt and equitable settlements.
- Handle claim related inquiries from agents and serve as an extension of Company's marketing efforts by providing quality claim service.
- Provide feedback to Underwriting on current risk selection
- Comply with all state regulations and guidelines
- Maintain all licensing and continuing education requirements

To be successful in this role, a candidate should have at least five years of claims experience. A Bachelor degree or equivalent experience is preferred. Candidates should have a proven history of investigating, valuing, negotiation and settling claims. Xactimate Estimating Software experience or equivalent is required. Guidewire Claims Center experience a plus.

Full-time employees of NLC are eligible for medical, dental and vision insurance as well as a number of robust company paid benefits including:

- Life Insurance (3x annual salary)
- Long Term Care Insurance
- 401k Match • Paid Time Off
- Tuition Reimbursement

- Continuing Education
- License costs
- Paid Maternity Leave

This position is based in our Norwich, CT office. A hybrid schedule may be available.